

# Key challenges customers could face with Maximo 7.6.1 support ending

The countdown has begun: IBM Maximo 7.6.1 support ends on September 30, 2025. Once support ends, your organization could face challenges such as unsupported software risks, financial impact and cost control with Maximo Application Suite (MAS), and operational disruptions.

## How the end of support could affect your business

Enterprise asset management is the backbone of efficient operations, ensuring critical assets are operational, reliable, and available at all times. But when an EAM system reaches the end of its support lifecycle, businesses may be vulnerable to rising system costs, security gaps, operational disruptions, and compliance issues — all of which can impact productivity and the bottom line.

The following are key challenges your business could face:

- **Business continuity and risk management.**  
For Maximo 7.6.1 users, end of support means critical security updates could discontinue, leaving your systems unprotected and exposing your business to compliance risks.
- **Controlling costs.**  
Maximo 7.6.1 follows a user-based pricing model, with costs tied to modules and user numbers. But with an unavoidable upgrade to MAS, pricing may be less transparent.
- **Software reimplementation.**  
When it comes to an MAS upgrade, current Maximo 7.6.1 customers may be required to migrate, implement, and configure MAS to meet their needs. This type of reimplementation could present a risk, as it impacts your

business-critical data stream, data quality, and data consistency.

- **Operational disruptions.**  
In a dynamic manufacturing environment, multiple machines, people, and processes operate simultaneously. It is essential not to disrupt enterprise asset management because an overlooked sensor failure or delayed maintenance has the potential to escalate into unplanned downtime or costly equipment failure.
- **Challenges posed for data.**  
Many organizations seek to grow and scale their asset management maturity from reactive to predictive maintenance – and data is the fuel that drives these asset management strategies. That's why any data migration to a new EAM platform must protect the data you already have.
- **Scalability issues.**  
As your organization grows, you need an enterprise asset management system that can grow with you. If your business stays with Maximo 7.6.1, you may encounter limits on your ability to scale — and upgrading to MAS could come with additional costs to consider.

## 5 tips for switching to a new EAM: What you need to know

**Now** is the time to start looking at EAM alternatives, but you need to know what to look for, what is the value in making the switch, and what opportunities can be realized by switching. Deep EAM expertise reveals 5 tips:

1. Identify your key drivers and requirements for an EAM solution.
2. Identify your main business objectives for the immediate and distant future, and how your EAM will help you achieve both.
3. Ensure you have the technical skills required to deploy the new solution.
4. Support the business case for return on investment, and the expected term of value delivery. Understand the functional capabilities of an integrated solution, and how these will provide meaningful outcomes.
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## Stay ahead, stay in control

The end of IBM Maximo 7.6.1 support is an opportunity to future-proof your asset management strategy. Switching to a new EAM system enhances efficiency, reduces risk, and scales with your business. By taking a proactive approach now, you ensure a seamless transition that keeps your operations resilient and predictable.

**Make the right choice**



**IFS Ultimo**